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## Information Acquisition and Decisions under Risk and Ambiguity

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Ralf Bergheim<sup>1</sup>

# Information Acquisition and Decisions under Risk and Ambiguity

## Abstract

*This paper experimentally investigates individual information acquisition and decisions in ambiguous situations in which the degree of ambiguity can endogenously and individually be decreased by the subjects. In particular, I analyze how risk aversion, ambiguity attitude and personality traits are related to an individual's information acquisition prior to a decision and to the decision itself based on this information. I focus on urn decisions and conduct treatments that consider the loss and gain domain separately and that vary the amount of available information and the probabilistic structure. I find that risk and ambiguity aversion affect the information acquisition but are less influential for the decisions between two ambiguous urns according to several heuristics. In contrast, personality traits and an individual's primary decision type turn out to have an impact on both information acquisition and decisions. I observe that under this study's presentation format the reflection effect is reversed for negative and positive payoffs in low probability treatments compared to corresponding results under a descriptive presentation format.*

*JEL Classification: C91, D03, D81*

*Keywords: Ambiguity aversion; risk aversion; experiment; decision making; information acquisition; personality traits*

*May 2014*

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## 1. INTRODUCTION

The decision of individuals between uncertain prospects depends on the degree of uncertainty they face and thus on whether the decision has to be made under risk or ambiguity. Experimental studies typically consider these two types of uncertainty separately. On the one hand, decisions under risk are mostly derived from a descriptive presentation of the probabilities, such as from tables that contain a set of possible outcomes and the objective probabilities that relate to those outcomes. On the other hand, most of the literature on ambiguity relates to urn decisions with an unknown probability structure (see, e.g., Trautmann & van de Kuilen, forthcoming). However, the degree of ambiguity is fixed in most studies and the literature lacks evidence about how individuals behave when the ambiguity about probabilities can endogenously be decreased and they have the ability to learn the objective probability structure of uncertain events prior to decision making.

My first research question addresses an individual's information acquisition in ambiguous decision situations. In particular, I analyze the behavior of individuals who have been given the opportunity to reduce the degree of ambiguity by obtaining information about the objective probability structure of uncertain prospects. Furthermore, I investigate how individuals' information acquisition is related to measures of risk and ambiguity attitudes elicited with currently used standard procedures in the literature. Since recent studies document the importance of personality traits with regard to individuals' economic decisions (see, e.g., Becker et al., 2012; Borghans et al., 2008), I also investigate whether the five dimensions of personality of the "Big Five" theory have explanatory power.

There is experimental and empirical evidence that individuals update their beliefs when they are confronted with new information (see, e.g., Baillon et al., 2013; Hamermesh, 1985; Smith et al., 2001); however, it is also well documented that they are prone to biases like under- and overconfidence (Griffin & Tversky, 1992), conservatism (Phillips & Edwards, 1966), availability (Tversky & Kahneman, 1973), and representativeness (Kahneman & Tversky, 1972). Therefore, several heuristic decision models are suggested in order to account for these biases (see, e.g., Thorngate, 1980). The second question addressed in this paper is how well decisions that depend on an individual's acquired amount of information can be predicted by different heuristics. I investigate the driving factors of decision making under these

conditions and which of them only affect information acquisition prior to the decision. Moreover, I compare the decisions under ambiguity to those under risk and investigate whether the presentation format of the probabilities has an impact on them.

In order to answer these research questions, the subjects are presented with two urns and asked to decide from which they like to draw a random marble. The urns are displayed on a computer screen and each marble is depicted. The subjects win or lose a certain payoff if a blue marble is drawn and nothing if a red marble is drawn. The marbles are initially covered. The subjects know that each urn consists of blue and red marbles, but do not know the composition of the two urns. Thus, the probabilities are completely ambiguous. Prior to their decision, the subjects are allowed to uncover as many marbles as they want without any financial cost or time limit. In order to compare the decisions under ambiguity and risk, I include a control group which is subjected to the identical experiment except for the fact that all the marbles are visible and all the decisions are made under risk rather than ambiguity. To elicit the subjects' risk aversion, I use a standard test procedure based on Holt and Laury (2002) and include a test based on Halevy (2007) for eliciting the ambiguity attitudes. The experiment also includes a 15-item questionnaire based on Gerlitz and Schupp (2005), which takes the "Big Five" personality traits into consideration.

The results show that ambiguity attitude and risk aversion drive information acquisition but are less influential for the decision itself according to heuristics; the exception to this are decisions with regard to the expected payoff based on the individually drawn sample. I find that personality traits have explanatory power beyond the risk and ambiguity attitude for acquiring information as well as for the subjects' decisions. Moreover, the results show evidence of a reflection effect<sup>1</sup> under risk as well as under ambiguity because the subjects' preferences in the gain domain mirror their preferences in the loss domain.

The remainder of this paper is organized as follows. The theoretical background is presented in section 2. I describe my experimental design and applied methodology in section 3. Section 4 presents the results of the study, which are discussed in section 5 and the conclusion is given in section 6.

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<sup>1</sup> See Kahneman and Tversky (1979).

## 2. THEORY AND PREDICTIONS

Prior research shows that the presentation format used for a decision problem is crucial in terms of individuals' risk taking and reasoning in uncertain situations (Hau et al., 2008; Gigerenzer & Hoffrage, 1995; Tversky & Kahneman, 1981). Specifically, it has been found that individuals are *oversensitive* to rare events when they learn objective probabilities from a description (see, e.g., Kahneman & Tversky, 1979; Tversky & Kahneman, 1992), e.g., from tables that contain a set of possible outcomes and the probability of their occurrence. In contrast, psychological studies show that individuals *underweight* rare events when they "learn from experience" (Hau et al., 2008; Hertwig et al., 2004; Barron & Erev, 2003). Learning from experience is similar to a repeated draw from an urn with replacement because the subjects have to infer the probabilities from their observations. Thus, the information about probabilities is not presented in a description but rather "experienced". This implies that individuals can *never* learn the objective probabilities and reduce ambiguity completely; however, they are able to decrease the degree of ambiguity and improve the accuracy of their subjectively assigned probabilities by drawing larger samples. The results of existing studies usually show a gap between decisions from description and those from experience (see, e.g., Rakow & Newell, 2010; Hau et al., 2010; Hertwig, 2012), which can be explained in part by sampling errors (see, e.g., Hau et al., 2010). These errors occur because the accuracy of probabilities is lower for smaller sample sizes, as described above. Sample size is found to be small in studies investigating learning from experience, for example, Hertwig et al. (2004) document a sample size of 15 and Hau et al. (2008) a sample size of 11 (see Hau et al., 2010, for a discussion and overview). However, there is also evidence supporting the view that the gap cannot solely be explained by sampling errors (see, e.g., Hau et al., 2008; Ungemach et al., 2009). For instance, Kareev et al. (1997) find subjects' predictions based on smaller samples to be more accurate. Another factor that influences decisions in uncertain situations is individuals' limited cognitive processing capability (see, e.g., Kahneman, 1973). It is unknown how sampling errors and cognitive processing capability influence the behavior of individuals if they are able to learn the *objective* probabilities by acquiring information prior to a decision in an experimental setting *without* replacement. In other words, the literature lacks evidence considering situations in which individuals are able to "experience" the objective probabilities and in which their



decisions are not affected by limited working memory capacities<sup>2</sup> and recency effects<sup>3</sup> because the acquired information remains accessible. A related question is how subjects weight small probabilities and whether their weighting is different for gains and losses under these conditions.

Risk and ambiguity attitudes are known to affect decisions that have an unknown probabilistic structure (e.g., Trautmann & van de Kuilen, forthcoming). Furthermore, an individual's personality traits have also been found to be related to economic decisions (see, e.g., Borghans et al., 2008). There is recent evidence by Becker et al. (2012) that an individual's personality traits and economic preferences are only weakly associated. The study finds these two concepts to be complementary and that personality traits are able to explain an individual's economic behavior as well. However, we do not know whether the impact of the measures that are usually used to derive the uncertainty attitudes and personality traits regarding decisions persist if individuals can acquire information about the probabilistic structure of a problem prior to their decision. I investigate whether those attitudes affect the information acquisition process and whether their influence on the actual decision persists under these conditions. Furthermore, it is a priori unknown whether the information acquisition process and decisions are affected by the same personality traits and if they are affected in a different way by the same trait. Table 1 contains the definitions of the "Big Five" personality traits that are included in the experiment.

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<sup>2</sup> See, e.g., Cowen et al. (2001).

<sup>3</sup> See, e.g., Hertwig et al. (2004) and Hau et al. (2010).

**Table 1** Definitions of the “Big Five” personality traits

Personality trait	American Psychological Association dictionary definition
Neuroticism	A chronic level of emotional instability and proneness to psychological distress
Extraversion	An orientation of one’s interests and energies toward the outer world of people and things rather than the inner world of subjective experience; includes the qualities of being outgoing, gregarious, sociable, and openly expressive
Openness	Individual differences in the tendency to be open to new aesthetic, cultural, and intellectual experiences
Agreeableness	The tendency to act in a cooperative, unselfish manner; located at one end of a dimension of individual differences (agreeableness versus disagreeableness)
Conscientiousness	The tendency to be organized, responsible, and hardworking; located at one end of a dimension of individual differences (conscientiousness versus lack of direction)

Note: The table is reproduced from Becker et al. (2012) and based on Borghans et al. (2008).

There is evidence that subjects make their decisions by applying several heuristics and rule of thumb rather than applying particular models (see, e.g., Kahneman & Tversky, 1974; Gigerenzer & Todd, 1999). Therefore, I consider five possible heuristics for this experimental framework (see Table 2 for an overview). The heuristics take the possible payoffs of an uncertain prospect and their corresponding probabilities into account. First, it seems reasonable to assume that subjects follow heuristics that focus on the possible payoffs resulting from a decision between two uncertain prospects and that they initially ignore the related probabilities. Subjects choose the prospect with the highest payoff that is possible if their objective is to maximize their potential gain (Maximax). In contrast, if they want to limit their potential loss, subjects choose the prospect with the smallest possible loss (Minimax). Only if the highest (Maximax) or worst (Minimax) payoff that is possible is equal for both prospects, do the subjects take the probabilities into account. They choose the prospect for which the respective payoff is observed most frequently based on their sample. Furthermore, it is also possible to apply dual heuristics where both possible payoffs and probabilities are considered. It can be assumed that subjects choose the prospect for which the highest payoff most frequently occurs in their sample (Most Likely) or the one for which the worst payoff is least frequently observed (Least Likely). Finally, subjects could decide according to the highest expected payoff. Since there is evidence that individuals ignore sample size (see, e.g., Griffin & Tversky, 1992), the heuristic that I consider assumes that subjects decide in favor of the higher expected

payoff and ignore the sample size. This means that they decide on the basis of the information acquired and ignore the information that is not known (EP).

**Table 2** Heuristics

Heuristic	Description
Maximax (Max)	1) Choose the prospect with the highest possible gain 2) If the highest payoff is equal for both prospects, choose the one with the highest probability for the high payoff
Minimax (Min)	1) Choose the prospect with the smallest possible loss 2) If the smallest loss is equal for both prospects, choose the one with the highest probability for the smallest loss
Most Likely (ML)	1) Determine the highest observed payoff for each prospect 2) Choose the prospect with the highest sample probability for the high payoff
Least Likely (LL)	1) Determine the worst observed payoff for each prospect 2) Choose the prospect with the lowest sample probability for the worse payoff
Expected Payoff (EP)	Choose the prospect with the highest expected payoff based on the probabilities from the individual sample

Note: For Maximax, Minimax, Most Likely, and Least Likely see, e.g., Thorngate (1980).

I predict that subjects classified as neurotic and those who are ambiguity-averse request more information than others. These subjects are predicted to choose more often in order to minimize their potential loss and to decide in line with the Minimax or Least Likely heuristic. Moreover, I predict that conscientious subjects acquire more information and more frequently decide according to the expected payoff heuristic (EP). Personality traits are predicted to have explanatory power for information acquisition and the decision itself beyond the measures of risk and ambiguity attitude. I predict that the sample size is higher than in studies addressing learning from experience since the decision process is not limited by working memory capacities.

### 3. EXPERIMENTAL DESIGN

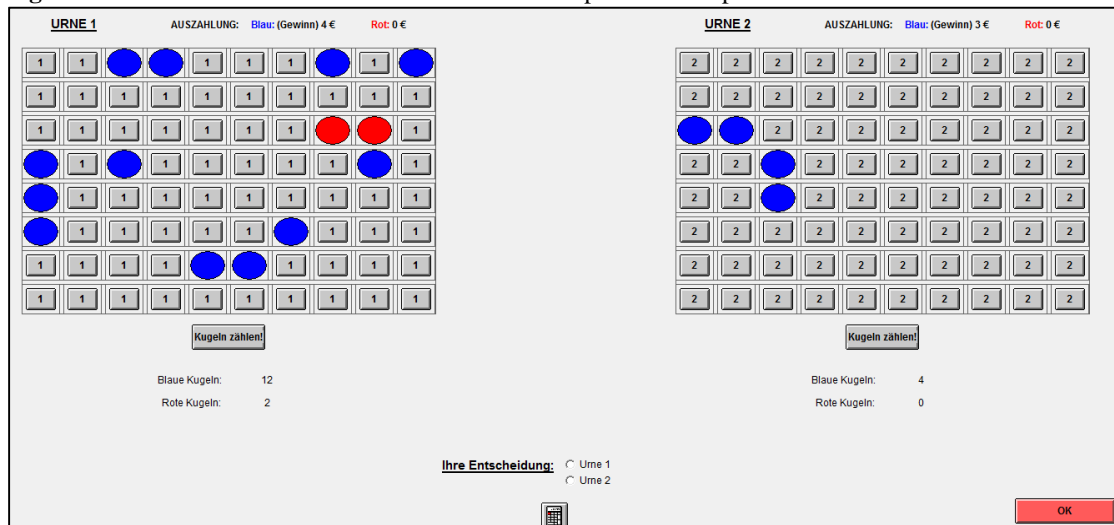
The experiment consists of four parts: The repeated decision between two urns, the measurement of the subjects' ambiguity attitudes, the risk aversion tests and a questionnaire considering the "Big Five"

personality traits in the appendix. Finally, the subjects answer questions about their personal and educational background. My research questions require comparing the attitudes towards uncertainty and personality traits with regard to the decision of the subjects in the main part between-subjects. Furthermore, I analyze how each subject responds to the various treatments of the decision problem depending on these measures by using a within-subjects design that requires the subjects to decide repeatedly between two urns.

### Decisions under risk and ambiguity

The main part involves eight decisions between two urns. The subjects have to decide if they want to draw a random marble from Urn 1 or Urn 2. They win or lose a particular amount if a blue marble is drawn and never receive anything if a red marble is drawn. Each urn is represented on the computer screen by a matrix of covered cells as depicted in Figure 1.

**Figure 1** Screenshot of a decision situation in the main part of the experiment



The subjects are informed that each urn may contain blue and red marbles but not about their distributions. Thus, the probability structure is completely ambiguous when subjects enter the decision situation. Prior to their decision, subjects are allowed to acquire information about the proportion of marbles in each of the two urns by clicking on the cells that represent the contents of the specific urn.

Once a cell is uncovered, the blue or red marble is shown. To prevent any biases related to the ordering of marbles within an urn, the order is randomized for each subject. The subjects are free to reveal as many marbles as they want and in any order they wish. There are no financial costs or time limits for revealing the marbles. In addition, they have the opportunity to count the number of unrevealed red and blue marbles in each urn automatically by using the corresponding buttons located directly under the respective urns. The payoffs are displayed above the urns and the subjects are allowed to use an integrated calculator. Thus, in an extreme case, the experimental design allows the initial situation of total ambiguity to be turned into a decision under risk by revealing all the marbles. The experimental framework is distinguished from the descriptive as well as the experience-based format: The probabilities are not described in tables but rather represented in the form of marbles and the design takes the form of a draw without replacement.

In order to answer the research questions, the subjects are faced with eight decisions<sup>4</sup> in which the urns are distinguished by three characteristics. In particular, I vary (i) the amount of available information by varying the number of marbles, (ii) the proportions of red and blue marbles and thus the probability structure, and (iii) the payoffs by considering the loss and gain domain separately. For each of these three characteristics, I employ two variations while the other two characteristics are held constant. Thus, the main part of the experiment uses a 2x2x2 design corresponding to eight treatments, which is explained in more detail in the following (Table 3 shows an overview).

There are no financial costs or time limits, but the information acquisition process involves effort. Therefore, the ratio of uncovered marbles might decrease for urns that contain more marbles. In order to check whether the amount of information, i.e., the total number of marbles, affects the information acquisition process and decisions, half of the decision tasks deal with 40 marbles and the other half with 80 marbles in each urn. As Table 3 shows, the total number of marbles is always equal for both urns within a particular decision task. Thus, there are treatments with 80 and 160 cells in total.

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<sup>4</sup> Probabilities in the decision problems are chosen similar to those in Kahneman and Tversky (1979) and prior studies in psychology (e.g., Hau et al., 2008; Hertwig et al., 2004) that adapt them in order to compare the results. However, they have been modified slightly for the purposes of this study.

I consider the gain and the loss domain separately. There are four treatments in which subjects can choose between two urns, each yielding a negative payoff or nothing. The four treatments that investigate the subjects' behavior in the gain domain contain pairs of urns that yield either a positive payoff or nothing. The subjects face the same decisions for negative and positive payoffs with regard to the probability structure. As the prospect theory suggests, the decisions are likely to be different depending on whether a loss or gain is at stake. It is not clear whether the information acquisition is also affected under this experimental design, however, it seems reasonable that the subjects would show more effort in order to avoid losses and increase the size of their sample.

Lastly, I vary the proportion of marbles and thus the probabilities of receiving the various payoffs. There are two different sets of probabilities: The first, referred to as "High," considers probabilities near to and equal to one. Urn 2, the one with the smaller gain (EUR 3.00) or smaller loss (EUR -3.00), contains only blue marbles and thus the respective payoff is always different from zero. As can be seen from Table 3, the expected value of a random draw from Urn 2 is always EUR 3.00 or EUR -3.00. The other urn in the "High" probability set, Urn 1, is characterized by higher potential gains or losses of EUR 4.00 or EUR -4.00, respectively. However, the proportion of red marbles and consequently the probability of receiving or losing nothing is exactly 15 percent in these urns, irrespective of the total number of marbles.

The expected value of Urn 1 in the gain domain is EUR 3.40 and thus higher than the expected value of Urn 2. In contrast, Urn 1 has an expected value of EUR -3.40 in the loss domain. This value is below the expected payoff of Urn 2 (EUR -3.00) and a risk neutral subject should choose Urn 2 under full information.

To test whether small probabilities are underestimated in this experimental setting, the second set of probabilities, referred to as "Low," considers probabilities of 10 and 25 percent for receiving payoffs different from zero. Similar to the structure of the high probability treatments, the urn with higher gains or losses (Urn 1) contains more red marbles.

**Table 3** Treatments in the urn decision part

Treatment	Urn 1				Urn 2			
	Marbles	Prob.	Payoff	Exp. Payoff	Marbles	Prob.	Payoff	Exp. Payoff
BHP	80	0.85	4.00	3.40	80	1.00	3.00	3.00
BHN	80	0.85	-4.00	-3.40	80	1.00	-3.00	-3.00
BLP	80	0.10	4.00	0.40	80	0.25	3.00	0.75
BLN	80	0.10	-4.00	-0.40	80	0.25	-3.00	-0.75
SHP	40	0.85	4.00	3.40	40	1.00	3.00	3.00
SHN	40	0.85	-4.00	-3.40	40	1.00	-3.00	-3.00
SLP	40	0.10	4.00	0.40	40	0.25	3.00	0.75
SLN	40	0.10	-4.00	-0.40	40	0.25	-3.00	-0.75

Notes: “Marbles” denotes the total number of marbles in each urn. “Prob.” denotes for each urn the probability that a blue marble is randomly drawn. “Payoff” denotes the payoff if a blue marble is drawn. If a red marble is drawn the payoff is always EUR 0.00. The treatments’ labels indicate the variation. “B” and “S” denotes 80 or 40 marbles in each urn, respectively. “H” and “L” denotes high and low probabilities, respectively. “P” and “N” denotes positive and negative payoffs, respectively.

All the subjects face the same decisions, but the order is changed to prevent ordering effects. In particular, half of the subjects face the problems in a reversed order. Moreover, the location of the urns on the screen, whether to the left or right, is randomized. The subjects are not informed of the number of decisions they will face during the sessions. They are only told that they will be confronted with several choice situations in the first part and that the second part of the experiment will begin after all the participants have completed the first part. This way, the experimental design avoids time pressure and the incentive to maximize expected earnings per time.

In order to compare the individual’s behavior under ambiguity and risk, I run an additional session with full information. The control group is subjected to the identical experiment except for the fact that the information in the main part, the urn decisions, is not concealed. All the marbles are already visible on the screen when the subjects enter the stage and there is no ambiguity about the probabilistic structure. Like in the treatment group, the subjects can count the marbles by using an integrated function.

### Measurements of risk and ambiguity aversion

The subjects’ ambiguity attitude is measured with a test based on Halevy (2007). The subjects are again confronted with two urns containing 10 marbles each. One urn, the risky one, contains exactly five red

and five blue marbles. This is known to the subjects. The ambiguous urn also contains red and blue marbles, but the proportion is unknown. The subjects are asked to predict the color of the marble that is randomly drawn from each urn by the computer. One urn is randomly chosen to be paid at the end of the experiment. If the right color of this urn was previously correctly predicted, the subjects receive a payoff of EUR 6.00, otherwise they get nothing. Prior to the payment and before the subjects know about the selected urn and the color of the drawn marble, they have the chance to sell each of the two bets to the computer. In particular, the Becker-DeGroot-Marschak (1964) mechanism is used to elicit the subjects' reservation prices for both urns. The computer generates a random offer between EUR 0.00 and EUR 6.00. If the subject's reservation price is higher than the computer's offer, the marble is randomly drawn and the subject receives either EUR 0.00 or EUR 6.00. However, if the offer is higher than the reported reservation price, the bet is sold and the subject receives the amount that is offered by the computer instead of the reservation price. The dominant strategy for this mechanism is to truthfully report one's reservation price. The difference between the subjects' reported reservation prices for the risky and ambiguous urn is used as a measure of ambiguity attitude. If the reservation price for the risky urn is strictly higher than that for the ambiguous urn, the subject is classified as ambiguity-averse. There was a practice session to ensure that the subjects understood the task (similar to Borghans et al., 2009). Before the subjects were able to start the actual part of the experiment, they were asked for their reservation price of a 1-Euro coin. If a subject was not able to give the right answer, the mechanism was explained again.<sup>5</sup>

I test the subjects' risk attitude by using a standard lottery choice experiment based on Holt and Laury (2002), in which the subjects have to choose between two lotteries (X and Y) ten times. Lottery X has a high payoff of EUR 2.00 and a low payoff of EUR 1.60. Lottery Y has a high payoff of EUR 3.85 and a low payoff of EUR 0.10. Both lotteries start with the same probabilities of 0.10 for the high payoff. The probabilities for the high payoffs increase steadily in steps of 0.10. In order to address the fact that the main task also considers decisions in the loss domain, I also use a Holt-Laury test with the same payoffs

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<sup>5</sup> This was the case only three times.



as losses, which is otherwise identical to the one described above. That means that the subjects can lose EUR 2.00 or EUR 1.60 by choosing lottery X, and EUR 3.85 or EUR 0.10 by choosing lottery Y.

### **“Big Five” personality traits**

I conducted the test proposed in Gerlitz and Schupp (2005) in order to elicit the subjects' personality traits: The Big-Five-Inventory-Shortversion (BFI-S), which consists of a single questionnaire with 15 items.<sup>6</sup> The questionnaire contains three items for each of the five personality traits (Neuroticism, Extraversion, Openness, Agreeableness and Conscientiousness). The statements that consider the personality traits can be answered by choosing a number from one to seven on a Likert scale, where one represents total disagreement and seven represents total agreement. Except for Openness, one of the three items for each personality trait is reverted and presents a negative statement. The number of points from these items is calculated by subtracting the number of points of the response from eight in order to account for the reverted character of the statement. Thus, the total number of points for each personality trait ranges from three in case of total disagreement to 21 in the case of total agreement. The more response points that a subject has in total, the more pronounced the personality trait. Following Gerlitz and Schupp (2005), a personality trait is defined as strongly pronounced if a subject assigns a total of at least 15 points to the statements referring to this personality trait.

Finally, the subjects are asked to fill out a questionnaire regarding their personal and educational background. It also contains a self-assessment question about how they arrive at a decision: “On a scale from 1 to 5, would you say that you generally decide spontaneously and intuitively or rather that you consider a decision thoroughly and ponder extensively?”

All parts of the experiment except for the final questionnaire about the personal and educational background are financially incentivized and paid. From the urn decisions in the main part, one out of eight decisions is randomly chosen and paid. The payoff ranges from EUR -4.00 to EUR 4.00. A similar procedure applies for the other parts of the experiment in which one decision is randomly chosen and also paid. The subjects receive between EUR 0.00 and EUR 6.00 in the second part of the experiment eliciting

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<sup>6</sup> See Appendix E.

the ambiguity attitudes. The payout from the Holt-Laury procedure with positive payoffs ranges from EUR 0.10 to EUR 3.85 and with negative payoffs from EUR -3.85 to EUR -0.10. In addition, every subject receives a show-up fee of EUR 4.00 and EUR 4.00 for answering the “Big Five” questionnaire which ensures that all potential losses during the experiment can be covered.

When the experiment starts, the instructions<sup>7</sup> for the first part are handed out and read aloud via an audio file. The subjects are informed that all of them will start the second part together. They do not receive information about the other parts and potential payoffs in the following parts. The instructions for the second part are handed out and read aloud after all the subjects have finished part one. A similar procedure applies for the following parts of the experiment.

The experiment was programmed with z-tree (Fischbacher, 2007) and conducted at the *RUBex* Laboratory of the Ruhr-Universität Bochum, Germany. In total, 59 undergraduate and graduate university students from different fields of study participated in the experiment. Of this number, 40 percent were students from the field of management and economics. The average age of the subjects was 24 and 41 percent were males. A total of 46 subjects took part in the treatment session with a covered probability structure and 13 subjects in the control treatment with full information. The average time of a session was about 60 minutes and the mean payoff across all sessions was EUR 12.80. The lowest amount paid to a subject was EUR 2.60 and the highest amount EUR 21.40.<sup>8</sup>

#### **4. RESULTS**

The discussion of the results is ordered in the following way: First, the results for the uncertainty attitudes and personality traits are presented. Second, an analysis of the subjects’ information acquisition process is given, followed by an investigation of their decisions.

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<sup>7</sup> The instructions are available in Appendix F.

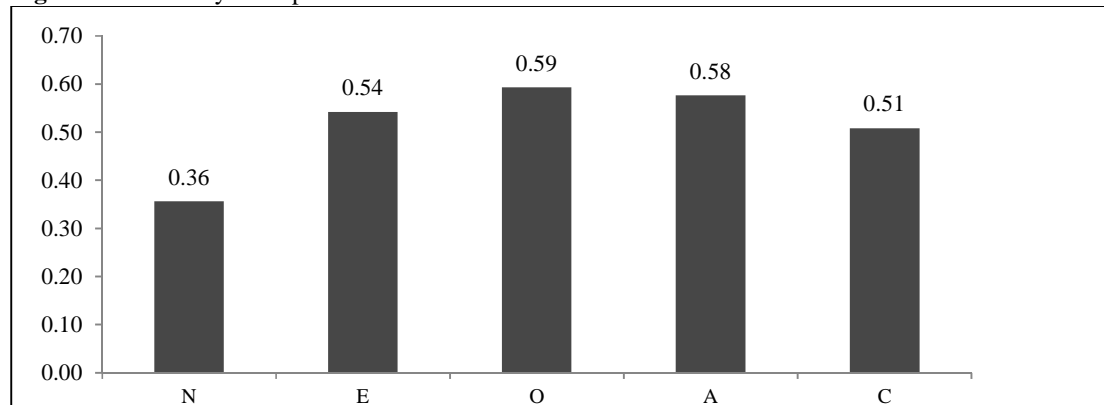
<sup>8</sup> Includes the show-up fee of EUR 4.00.

### Uncertainty attitudes and personality traits

I find different patterns for the gain domain (HLP) and the loss domain (HLN) and observe a bimodal distribution in the case of HLP,<sup>9</sup> i.e., the peaks are at measures five and eight. Keeping in mind that a measure of five in HLP means already switching the first time at the fifth decision to the less risky option (lottery Y), this finding indicates that a substantial percentage of subjects are less risk averse. In contrast, switching at the eighth decision corresponds to a relatively high degree of risk aversion. The results show a unimodal distribution function with a peak at measure six for HLN. I find that 47.45 percent of the subjects are ambiguity-averse according to the test procedure based on Halevy (2007)<sup>10</sup>. I do not find a gender effect for risk aversion or the ambiguity attitude.

Figure 2 gives an overview of the subjects' personality traits. Neuroticism is the personality trait that is least pronounced among the subjects, whereas Openness is the most pronounced. The scale's reliability with regard to internal consistency, measured by Cronbach's Alpha, is comparable to the results found by Gerlitz and Schupp (2005).<sup>11</sup>

**Figure 2** Personality traits pronounced



Notes: Figure 2 shows the percentage in decimal numbers of subjects for whom the respective personality trait is pronounced. "N", "E", "O", "A", and "C" are binary variables for Neuroticism, Extraversion, Openness, Agreeableness, and Conscientiousness, respectively, and equal to one if the respective personality trait is found to be pronounced; zero otherwise.

<sup>9</sup> See Figures 7 and 8 in Appendix A.

<sup>10</sup> See Figure 9 in Appendix B.

<sup>11</sup> I find the following values for Cronbach's Alpha: Neuroticism (0.60), Extraversion (0.63), Openness (0.71), Agreeableness (0.50) and Conscientiousness (0.68).

Table 4 shows the Spearman correlation structure of personality traits and measures of risk aversion and ambiguity attitude. The mean measure of risk aversion in the gain domain is 6.40. This is above the corresponding value in the loss domain (6.06), which indicates that, on average, subjects are less risk averse in the loss domain given the same probability structure. The mean comparison with a two sample t-test under the assumption of a normal distribution shows no significant difference and the correlation between HLP and HLN is 0.30 ( $p = 0.002$ ).

The raw correlation between risk aversion and ambiguity attitude is positive (0.16) and significant ( $p = 0.002$ ) using the Holt-Laury procedure in the gain domain. The results also show a positive correlation (0.06) between the ambiguity attitude and risk aversion using HLN. However, this correlation is not significant ( $p = 0.601$ ).

**Table 4** Spearman correlation structure between personality traits and uncertainty attitudes

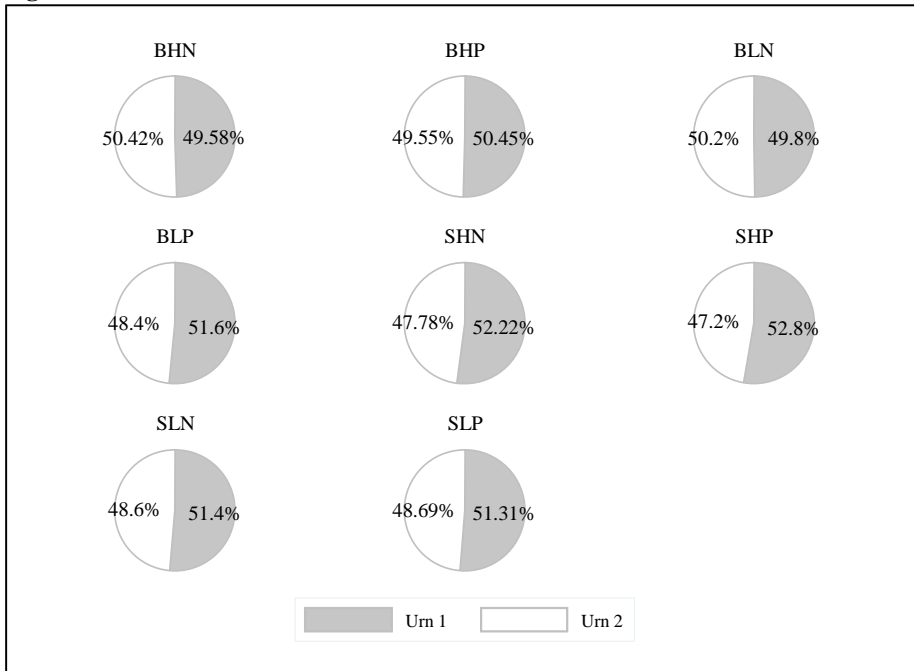
	<i>N</i>	<i>E</i>	<i>O</i>	<i>A</i>	<i>C</i>	<i>Amb</i>	<i>HLP</i>	<i>HLN</i>
<i>N</i>	1.00							
<i>E</i>	-0.31***	1.00						
<i>O</i>	0.10**	0.08*	1.00					
<i>A</i>	-0.04	0.13***	0.13***	1.00				
<i>C</i>	-0.05	0.27***	0.28***	0.39***	1.00			
<i>Amb</i>	-0.18***	0.03	0.26***	0.21***	-0.01	1.00		
<i>HLP</i>	-0.11**	-0.21***	0.00	0.21***	-0.04	0.16***		
<i>HLN</i>	-0.11**	-0.28***	-0.01	0.03	-0.06	0.06	0.30***	
<i>DT</i>	0.11**	-0.04	0.01	0.23***	0.15***	0.01	-0.12**	-0.07

Notes: “HLP” and “HLN” denotes measures from the Holt and Laury (2002) test considering positive payoffs and negative payoffs, respectively. “Amb” denotes measures from the Halevy (2007) test procedure. “DT” denotes the answers of the self-assessment question considering the decision type. “N”, “E”, “O”, “A”, and “C” are categorical variables for Neuroticism, Extraversion, Openness, Agreeableness, and Conscientiousness. \*, \*\*, and \*\*\* denotes significance at the 10%, 5%, 1% level, respectively.

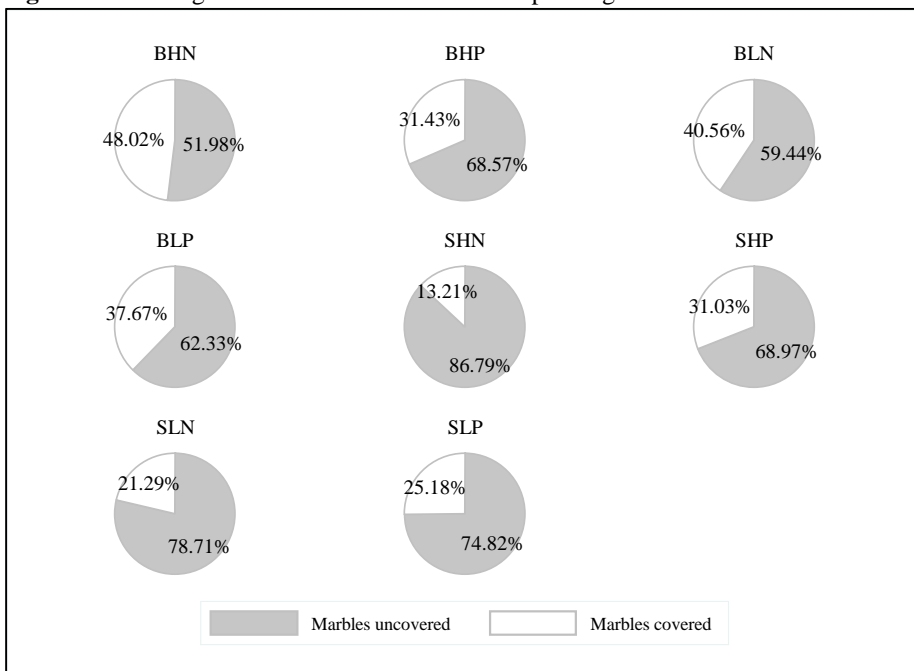
### Information acquisition

Depending on the treatment, the subjects are able to uncover a total of 80 or 160 cells representing the marbles in Urn 1 and Urn 2. Figure 3 shows how the total number of marbles uncovered is divided between Urn 1 and Urn 2, and Figure 4 shows the average of marbles uncovered for each treatment up to the final decision.

**Figure 3** Division of total marbles uncovered between Urn 1 and Urn 2



**Figure 4** Percentage of total marbles uncovered depending on treatment



Notes: Figure 4 shows the percentage of marbles uncovered for each treatment until subject's decision is made. "Marbles covered" denotes the percentage of marbles that was left covered.

As can be seen in Figure 3, the percentage of total marbles uncovered between the urns is almost equal in all the treatments. I do not observe a significant difference between the urns in terms of information acquisition within a treatment or between treatments (t-test,  $p > 0.1$ ). The results indicate that the subjects reduce ambiguity to the same extent irrespective of whether the payoffs are positive or negative or of the underlying probability structure.

The average of total marbles uncovered in both urns across all treatments amounts to 79.01 marbles. The only significant difference that could be observed is between the large and small amounts of available information. In particular, on average, the subjects uncover 79.34 percent of all the marbles (63.47 marbles) in the treatments with small urns and 59.15 percent (94.64 marbles) in the large urn treatments. It seems that the more information that is available, the more information that is acquired in absolute terms, although the number of marbles uncovered decreases for larger urns in relative terms. I do not observe that the subjects acquire more information in the loss domain in general or find an effect with regard to different probability structures. Fixed effects panel regressions with the percentage of uncovered marbles in both urns as dependent variables support these findings as shown in Table 5. The binary variables for loss and high probability treatments have no significant effect on the amount of information acquisition in all models. At least the first finding is surprising and in contradiction to the expectation that subjects show more effort by increasing their sample in order to avoid losses. However, the binary variable for large urns is significant at the one percent level and confirms that the number of uncovered marbles decreases with the amount of information available in relative terms. Risk as well as ambiguity aversion increases the search for information significantly. As it turns out, ambiguity aversion increases the request for information more than risk aversion. The results show that the interaction between risk and ambiguity aversion is negative and significant at the one percent level in all models. This finding indicates that the subjects ask for less information if they are both highly risk-averse and ambiguity-averse.

**Table 5** Panel regression models with fixed effects

	(1)	(2)	(3)	(4)	(5)
<i>Marbles</i>	<i>Beta</i>	<i>Beta</i>	<i>Beta</i>	<i>Beta</i>	<i>Beta</i>
Large	-0.19***	-	-0.20***	-	-
Loss	0.47	-	0.05	-	-
HighProb	-0.04	-	-0.04	-	-
Risk (HLP/HLN)	0.66***	0.06***	0.06***	0.06***	0.02
Amb	0.29***	0.30***	0.30***	0.27***	0.35***
Risk x Amb	-0.02***	-0.03***	-0.03***	-0.02***	-0.02***
N	-	0.06	0.06	0.06	0.04
E	-	-0.05	-0.05	-0.03	-0.11*
O	-	-0.12***	-0.12***	-0.12**	-0.09
A	-	0.23***	0.23***	0.23***	0.30***
C	-	-0.01	-0.01	0.00	-0.05
DT	0.08***	0.07***	0.07***	0.07**	0.09***
Female	-0.02	-0.06	-0.06	-0.01	-0.08
Age	0.01	0.00	0.00	0.01	0.00
Stat	-0.03	-0.08**	-0.08**	-0.08	-0.10
Order	-0.06	-0.05	-0.05	-0.03	-0.10
Constant	0.28	0.23	0.38**	-0.05	0.98***
Observations	368	368	368	184	184
Adj. R <sup>2</sup>	0.30	0.35	0.31	0.28	0.29

Notes: Table 5 shows the beta coefficients of panel regressions (stage fixed). The dependent variable “*Marbles*” denotes the percentage of marbles uncovered. “HighProb”, “Loss”, and “Large” are binary variables equal to one if the treatment considers high probabilities, the loss domain, or large urns, respectively; zero otherwise. “Risk” and “Amb” denote risk and ambiguity aversion and “Risk x Amb” denotes the interaction of both variables. “Risk” corresponds to the Holt-Laury measure in the gain domain in models (1)-(4) and in the loss domain in model (5). “N”, “E”, “O”, “A”, and “C” are binary variables for Neuroticism, Extraversion, Openness, Agreeableness, and Conscientiousness, equal to one if the personality trait is pronounced; zero otherwise. “DT” denotes the answers of the self-assessment question considering the decision type. “Female” and “Age” denote gender and age of subjects, respectively. “Stat” is a binary variable equal to one if the subject has taken a statistics course; zero otherwise. “Order” controls for ordering effects. \*, \*\*, and \*\*\* denote significance at the 10%, 5%, 1% level.

Models (4) and (5) consider the gain and loss domain separately. In model (5), I use the measures from the Holt-Laury procedure considering negative payoffs (HLN) to control for risk aversion and for the interaction term between ambiguity attitude and risk aversion. The results change only slightly, however, the risk measure elicited with the HLN procedure is not significant. Model (4) shows a positive and significant effect of risk aversion measures on information acquisition by considering only the treatments with positive payoffs and using HLP to control for risk aversion.

I do not find a gender effect on information acquisition. The variable “DT” denotes the results of the self-assessment question about the subjects’ decision type (intuitive vs. deliberate) on a scale from one to five, where “one” means very intuitive and “five” means very deliberate. The coefficient is positive and

significant at the one percent level indicating that subjects who consider themselves more deliberate decision makers request more information. This effect persists when I control for their personality traits in models (2) to (5).

I find the coefficients of the Openness and Agreeableness variables to be significant at the one percent level. Subjects, in whom Openness is more pronounced, show less willingness to ask for information but the amount of acquired information is increased significantly if Agreeableness is more pronounced. In contrast to my prediction, conscientious subjects do *not* uncover more marbles. The coefficient is not significant in models (2) to (5). Thus, I find that two of the “Big Five” personality traits, Agreeableness and Openness, have explanatory power for an individual’s information acquisition process under ambiguity beyond the risk and ambiguity measures. Moreover, the explanatory power of those personality traits is robust against the inclusion of the indicator variables for the treatments (see model (3)).

## **Decisions**

I start with the analyses of the subjects’ decisions with regard to Urn 1 and Urn 2. Figure 5 and Table 6 contain the results for each treatment. The findings document a reflection effect<sup>12</sup> by showing that the subjects’ preferences for the urns are reversed for gains and losses.

In the loss domain, the majority of the subjects prefer Urn 1 with payoffs of EUR -4.00 or EUR 0.00 across all treatments, irrespective of the probability structure and information available, i.e., the size of the urns. This is true for the treatment and control group, nevertheless the decisions obviously depend on whether they are made under risk or ambiguity: The subjects in the control group choose Urn 1 more often in the high probability treatments BHN and SHN, although this urn has a lower expected payoff (EUR -3.40) than Urn 2 (EUR -3.00). However, I only find a significant difference between treatment and control group for treatment BHN ( $\text{Chi}^2$ ,  $p = 0.032$ ), not for SHN ( $\text{Chi}^2$ ,  $p = 0.143$ ) as shown in Table 6. The difference between the treatment and control group is not significant in the low probability treatments (BLN and SLN). The worst payoff in Urn 1 (EUR -4.00) is lower than in Urn 2 (EUR -3.00), but Urn 1 has a higher expected payoff (EUR -0.40) than Urn 2 (EUR -0.75). The fact that subjects

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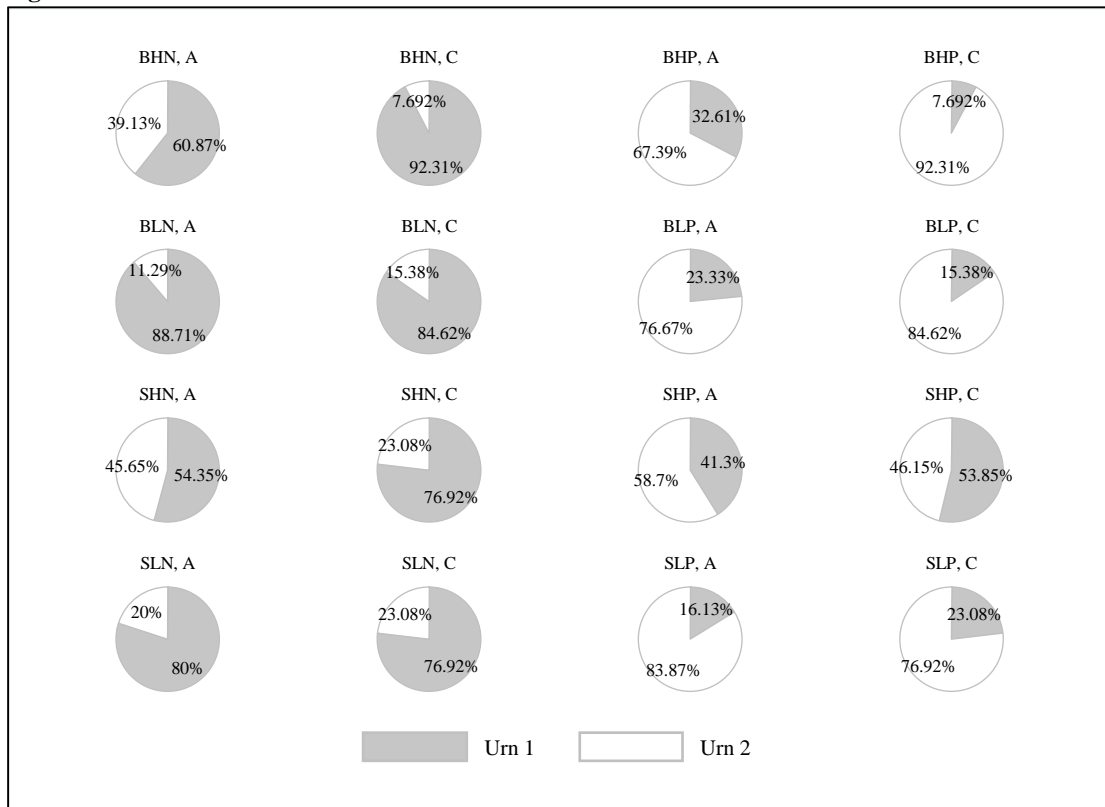
<sup>12</sup> See Kahneman and Tversky (1979).



choose more often Urn 1 indicates that they decide in favor of the urn with higher expected payoff but also choose the riskier urn in the case of rare events.

With regard to decisions in the gain domain, the subjects show preferences that are reversed. They prefer Urn 2 with a payoff of EUR 3.00 or EUR 0.00. Thus, in contrast to the decisions in the loss domain, the subjects avoid gambling for the higher payoff preferring a sure payoff of EUR 3.00. This is particularly obvious if one compares the decisions under risk in treatments BHN and BHP, which are exactly the opposite: In treatment BHN, 92.31 percent of the subjects choose Urn 1; and in treatment BHP, 92.31 choose Urn 2. Furthermore, the kind of uncertainty seems to be important for the decisions, although I only observe a significant difference between the control and treatment group in treatment BHP ( $\chi^2$ ,  $p = 0.074$ ).

**Figure 5** Decisions between Urn 1 and Urn 2 in treatments



**Table 6** Decisions between Urn 1 and Urn 2 in treatments

	Urn 1			Urn 2			Percentage choosing Urn 1			
	Prob.	Payoff	Exp. Payoff	Prob.	Payoff	Exp. Payoff	A	C	Diff	p
BHP	0.85	4.00	3.40	1.00	3.00	3.00	32.61	7.69	24.92	0.074
BHN	0.85	-4.00	-3.40	1.00	-3.00	-3.00	60.87	92.31	-31.44	0.032
BLP	0.10	4.00	0.40	0.25	3.00	0.75	23.33	15.38	7.95	0.556
BLN	0.10	-4.00	-0.40	0.25	-3.00	-0.75	88.71	84.62	4.09	0.680
SHP	0.85	4.00	3.40	1.00	3.00	3.00	41.30	53.85	-12.55	0.421
SHN	0.85	-4.00	-3.40	1.00	-3.00	-3.00	54.35	76.92	-22.57	0.143
SLP	0.10	4.00	0.40	0.25	3.00	0.75	16.13	23.08	-6.95	0.547
SLN	0.10	-4.00	-0.40	0.25	-3.00	-0.75	80.00	76.92	3.08	0.820

Notes: “A” and “C” denotes the ambiguity or control treatment, respectively. “Prob.” denotes for each urn the objective probability that a blue marble is randomly drawn. “Payoff” denotes the payoff in Euro if a blue marble is drawn; if a red marble is drawn the payoff is always EUR 0.00. The treatments’ labels indicate the variation. “B” and “S” denotes 80 or 40 marbles in each urn, respectively. “H” and “L” denotes high and low probabilities, respectively. “P” and “N” denotes positive and negative payoffs, respectively. “p” denotes p-values ( $\text{Chi}^2$ ).

I investigate the subjects’ decisions in more detail by taking their individual knowledge about the probabilistic structure into account. Therefore, I consider five heuristics that are reasonable for the prediction of subjects’ decisions. They are introduced in Section 2 and their implications for this particular experiment are briefly explained below. Application of the Maximax heuristic means that a subject chooses the urn with a payoff of EUR 4.00 in the gain domain. The high payoff in the loss domain is EUR 0.00 for both urns and the subjects need to apply the second decision rule of this heuristic, which assumes that they decide in favor of the urn with the highest sample probability for the high payoff (EUR 0.00). If a subject applies the Minimax heuristic, the urn with a payoff of EUR -3.00 is chosen in the loss domain because this decision minimizes the potential loss. In the gain domain, the urn with the highest sample probability for the smallest loss is selected, which is identical for both urns and equal to EUR 0.00. Adapting the theoretical proceedings of the Most Likely and Least Likely heuristics to this study’s framework implies the following behavioral strategies: In order to choose the urn for which the high payoff occurs most frequently in their sample (Most Likely) the subjects would have to count the blue marbles in their sample in the gain domain and the red ones in the loss domain. Note that a red marble in the loss domain means that the payoff of EUR 0.00 occurs while a blue marble means that a loss of EUR

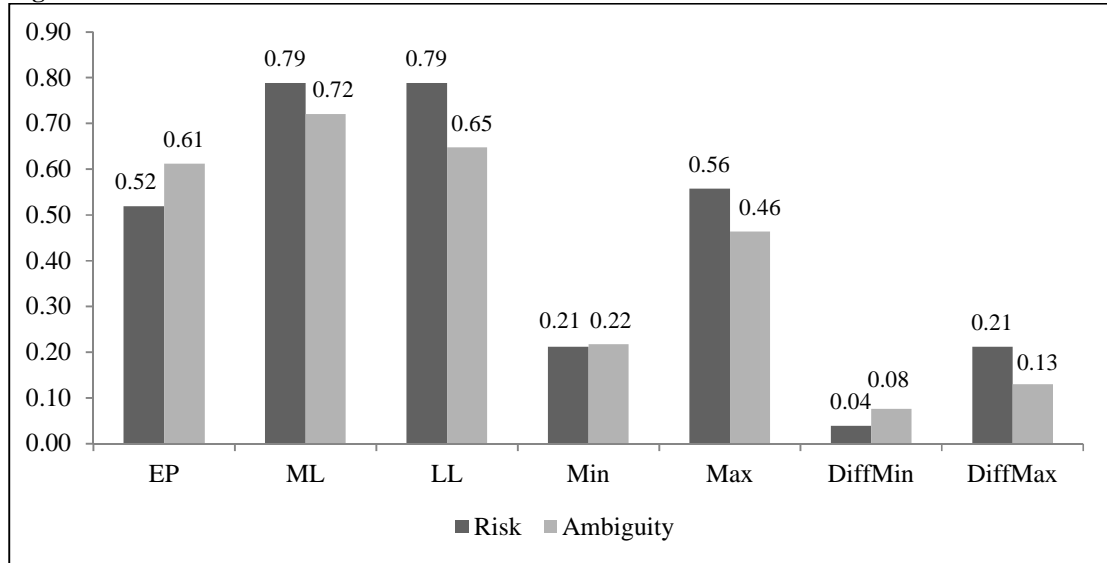
-4.00 or EUR -3.00 occurs. If subjects choose the urn for which the worst payoff is observed least frequently (Least Likely), they have to count the red marbles in the gain domain which corresponds to a payoff of EUR 0.00. In the loss domain, they have to count the blue marbles in their sample which corresponds to a payoff of EUR -4.00 (Urn1) and EUR -3.00 (Urn 2). Note that the Most Likely and Least Likely heuristics predict the same decisions for each of the eight decision problems based on the *objective probability structure*; this means that Most Likely and Least Likely predict the same decisions under risk. However, the predictions are distinct for the decisions under ambiguity and depend on the individual sample.

Figure 6 shows the performance of each heuristic in terms of correct predictions. It is important to keep in mind that the heuristics overlap under the study's experimental design - or are even equal as in the case of the Least Likely and Most Likely heuristics in the control group.

I find that the Least Likely and Most Likely heuristics are the best predictors of the subjects' decisions under risk (79 percent). Under ambiguity and based on the individual amount of information, Most Likely performs best in correctly predicting the subjects' decisions (72 percent) and turns out to be significantly better than Least Likely (z-test,  $p < 0.05$ ), which correctly predicts 65 percent of all the decisions. The two heuristics that primarily focus on outcomes, Minimax and Maximax, perform worse than the dual heuristics Most Likely and Least Likely, irrespective of whether the decision is one under risk or ambiguity (z-test,  $p < 0.05$ ). Moreover, the predictions based on the heuristic that assumes subjects choose in favor of the urn with the higher expected payoff (EP) are significantly worse than those based on the Most Likely and Least Likely heuristics in the control and the treatment group (z-test,  $p < 0.05$ ).

Figure 6 also shows the percentage of subjects who decide against the prediction of the expected payoff heuristic (EP) but according to the Minimax ("DiffMin") or Maximax ("DiffMax") heuristic. I find that the Maximax heuristic is applied more frequently if the decision is not in line with the expected payoff heuristic (z-test,  $p < 0.1$ ). This indicates that more subjects decide in favor of maximizing their *potential* payoff even if the decision is against the urn with the highest *expected* payoff.

**Figure 6** Performance of heuristics



Notes: Figure 6 shows the percentage in decimal numbers of correct predictions. “Risk” indicates the control group and “Ambiguity” the treatment group. “DiffMax” and “DiffMin” indicate the percentage of those subjects who decide not in line with the EP heuristic but instead according to Minimax and Maximax, respectively.

To complete the picture and in order to analyze how personality traits and uncertainty attitudes influence the subjects’ decisions, I run logit estimations with a binary variable of whether the urn is chosen in line with the respective heuristic (see Table 7 for the results).

Neither risk aversion nor ambiguity attitude are found to have a significant influence on whether the decision is made by applying the Minimax, Maximax, Most Likely, or Least Likely heuristic. In contrast, model (1) reveals a positive effect of these measures on decisions based on the expected payoff (EP) under ambiguity. Model (2) also shows that risk aversion has a positive effect on this decision rule under risk.

Minimax is applied significantly more often in high probability treatments and in the loss domain, as can be seen from the estimations in models (6) and (7). Moreover, conscientious subjects seem to decide more often in order to minimize their potential loss (Minimax) and less often in order to maximize gains (Maximax). Deliberate thinker and females decide less frequently according to the Minimax heuristic.

Considering the dual heuristics, I find that the subjects decide significantly less often according to the Most Likely or Least Likely heuristic under ambiguity in high probability treatments (models (3) and

(4)). Moreover, they decide less often in line with the Least Likely heuristic in the loss domain, which indicates that subjects do not try to minimize their potential loss (model (4)). Under risk, model (5) reveals that subjects apply the Most Likely and Least Likely heuristics more often if they are confronted with large amounts of information. With regard to the subjects' personality traits, the results show that neurotic subjects decide significantly less often in line with the predictions of the Least Likely and Most Likely heuristics under ambiguity. Subjects for whom Conscientiousness is more pronounced are also less likely to decide according to these heuristics. I observe no effect of personality traits on whether the decision is made according to Most Likely and Least Likely under risk. I find that the decisions under ambiguity according to the Least Likely and Most Likely heuristics are more often made by females. Furthermore, subjects who consider themselves reasonable thinkers decide in line with the Least Likely and Most Likely heuristics under ambiguity considerably more frequently.

Models (8) and (9) show that subjects for whom Conscientiousness is more pronounced decide in line with the Minimax heuristics more frequently and less often in line with the Maximax heuristic if they do not rely on the expected payoff heuristic (EP). If subjects make their decision under risk rather than ambiguity, they are more likely to decide in order to maximize their potential payoff (Maximax), as can be seen from model (9). I find that the Minimax heuristic correctly predicts fewer decisions of reasonable thinkers when they decide against the urn with the higher expected payoff.

**Table 7** Logit estimations of urn decisions

	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)
	<i>EP</i>	<i>EP</i>	<i>ML</i>	<i>LL</i>	<i>ML/LL</i>	<i>Min</i>	<i>Max</i>	<i>DiffMin</i>	<i>DiffMax</i>
Marbels	0.00*	-	0.02	0.01**	-	-	-	-	-
HighProb	-1.66***	-1.73***	-1.25***	-0.82***	-0.69	1.14***	-0.18	-	-
Loss	-0.33	-1.13**	0.04	-0.80***	0.69	0.67***	1.80***	-	-
Large	0.25	-0.80*	-0.28	0.10	1.30**	-0.39	0.20	-	-
Risk	0.14**	1.85**	0.05	0.03	-2.77	0.01	-0.02	-0.05	-0.12*
Amb	0.51*	-	0.28	0.21	-	-0.34	-0.29	-0.57	-0.07
N	-0.36	-0.91	-1.01***	-0.87**	14.08	0.61*	0.00	0.16	-0.28
E	0.66**	3.58	0.46	0.50*	-10.72	-0.04	0.17	-0.17	-0.21
O	-0.20	1.59	-0.61*	-0.61*	1.73	0.43*	0.28	0.93**	0.34
A	-0.68**	-0.80	0.85***	1.06***	11.15	-0.94***	0.23	-0.45	0.60*
C	-0.12	-2.87	-1.61***	-1.57***	6.65	1.19***	-0.62**	1.30**	-0.66*
DT	0.10	3.28**	0.48***	0.53***	9.28	-0.36*	0.03	-0.53**	-0.05
Female	0.37	0.84	1.70***	1.30***	6.50	-0.90**	0.25	-0.50	0.18
Age	0.04	0.34*	0.03	0.04	-2.00	-0.01	0.02	-0.06	-0.04
Stat	-0.23	0.16	0.13	0.04	-10.01	0.17	0.35	0.78	0.24
Order	0.48*	-0.51	-0.16	0.01	24.01	-0.04	-0.01	-0.03	-0.16
Control	-	-	-	-	-	-0.39	0.56*	-0.91	0.78**
Constant	-1.59	-26.98	-2.01	-1.83	9.23	-0.89	-1.79	-0.43	-0.08
Observations	368	104	368	368	104	472	472	472	472
Pseudo R <sup>2</sup>	0.16	0.17	0.23	0.17	0.26	0.13	0.15	0.11	0.03

Notes: Table 7 shows the results of different logit estimations of urn choices. “DiffMin” and “DiffMax” indicate the decisions that are not in line with EP but according to Minimax and Maximax, respectively. “Marbles” denotes the number of marbles uncovered. “HighProb”, “Loss”, and “Large” are binary variables equal to one if the treatment considers high probabilities, the loss domain, or large urns, respectively; zero otherwise. “Risk” and “Amb” denote risk and ambiguity aversion, respectively. “N”, “E”, “O”, “A”, and “C” are binary variables for Neuroticism, Extraversion, Openness, Agreeableness, and Conscientiousness, respectively, equal to one if the personality trait is pronounced; zero otherwise. “DT” denotes the answers of the self-assessment question considering the decision type. “Female” and “Age” denote gender and age of subjects, respectively. “Stat” is a binary variable equal to one if the subject has taken a statistics course; zero otherwise. “Order” controls for ordering effects. “Control” denotes the control group. \*, \*\*, and \*\*\* denote significance at the 10%, 5%, 1% level.

For “Risk” I used measures from HLP; using HLN did not change any results.

## 5. DISCUSSION

### **Information acquisition and decisions**

I find that ambiguity is almost never completely reduced, which implies that the utility from reducing ambiguity is described by a concave function. The marginal utility from reducing ambiguity decreases with the amount of information and tends to zero. It is notable that the average number of marbles uncovered in the large urn treatments (94.64 marbles) exceeds the *total* number of marbles presented in the small urn treatments (80 marbles). This is remarkable since this finding excludes cognitive costs as an explanation for the fact that ambiguity is not completely reduced in the majority of decision tasks. This reasoning would imply that subjects forgo obtaining more information because they cannot process it; however, this is contradicted by the results. Moreover, the experiment excludes any time restrictions or financial costs. The issue of effort seems to be the only source of costs that might prevent them from acquiring all the information. The tradeoff between showing more effort and leaving some degree of ambiguity is almost always in favor of some residual ambiguity, which the subjects seem to feel comfortable with. Thus, there is an individual threshold of tolerated ambiguity. The results indicate that this threshold depend neither on whether the decision is made in the gain or loss domain nor on the probabilistic structure. Furthermore, consistent with my prediction, the individual sample size is much higher than in experimental studies considering learning from experience.

Neither the variables for risk aversion nor ambiguity attitude seem to influence whether the decision is made by applying several heuristics or not - except for the one considering the expected payoff. With respect to a subject's ambiguity attitude, it can be argued that this characteristic should only influence the individual sample size, which is indeed confirmed by the analysis, and not the decision itself. However, this reasoning does not seem applicable in the case of risk aversion. In contrast, I observe a positive effect of both risk and ambiguity aversion measures on decisions that are in line with the expected payoff heuristic. I conclude that the influence of uncertainty measures is limited to this heuristic, regardless of whether the decision is made under ambiguity or risk. If the subjects

know the objective probability structure, they obviously rely on the Most Likely and Least Likely heuristics more often in the case of large urns.

I find different results for particular personality traits with regard to their explanatory power for both individuals' information acquisition and their final decisions according to all heuristics. I find a negative influence of the Openness variable on sample size, which does not seem intuitive at first glance. However, Openness captures "individual differences in the tendency to be open to new aesthetic, cultural, and intellectual experiences" according to the definition<sup>13</sup> rather than curiosity. Although a certain degree of curiosity could be seen as a kind of prerequisite for new experiences, the other component of the definition seems to outweigh this. Surprisingly, the Conscientiousness variable turns out to have no significant influence on sample size, which is in contradiction to my prediction. As Table 4 shows, the Conscientiousness variable is not correlated with risk aversion or ambiguity attitude measures. The results show that Conscientiousness influences the decision itself but not the amount of information a subject acquires prior to a decision. As predicted, I find the explanatory power of personality traits to be different for information acquisition and decisions. Moreover, the explanatory power is different for decisions under risk and those under ambiguity.

An individual's decision type (intuitive vs. deliberate) influences both information acquisition and decisions. Deliberate thinkers request significantly more information prior to their final decision. With regard to the decisions themselves, I find different effects for risk and ambiguity. Under ambiguity, deliberate thinkers choose more often according to the Least Likely and Most Likely heuristic; however, I do not find an effect for whether the decision is made in favor of the highest expected payoff (EP). Under risk, the opposite is the case: I observe that subjects in the control group decide in favor of the higher expected payoff (EP) more often, but I find no effect as to whether the decision is made in line with the Least Likely or Most Likely heuristic. A possible explanation of this finding might be that, under risk, subjects know the objective probability structure and can better estimate the expected payoff. However, based on the fact that subjects do not count the number of marbles or use the calculator I rule out the explanation that they really calculate and decide according to the expected payoff.

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<sup>13</sup> See Table 1.



I find that the predictions of the decisions of females with the Minimax heuristic are considerably worse ( $p < 0.05$ ). Since this implies that females decide less frequently in order to limit their potential loss, this finding is not in line with the general result that females are more risk-averse. Moreover, I observe no gender effect on risk aversion elicited with the Holt-Laury test.

Summing up, I do not find that standard measures of risk and ambiguity aversion explain the decisions according to four out of five heuristics included in the study. Fully consistent with my expectation, I find that individuals' personality traits have explanatory power for decisions and information acquisition beyond the measures of uncertainty. In addition, the experiment provides evidence that an individual's decision type influence the acquisition of information and decision. In contradiction to the majority opinion, I do not observe clear evidence of a gender effect with regard to the risk attitude. This is true considering the elicited measures using the standard procedures *and* the behavior observed in the main decision task with regard to the information acquisition and the decision itself according to the predictions of five different heuristics included in the study.

#### **Presentation format and reflection effect**

Despite the fact that the experiment provides a design in which the degree of ambiguity is endogenous, it turns out that the presentation format affects the subjects' decisions. As previously described, the study finds evidence of a reflection effect. Some of the study's decision problems are similar to prior studies, in which the problems from Kahneman and Tversky (1979) are adapted. Hertwig et al. (2004) investigate individual decisions under risk with a focus on rare events and learning from experience. Their experiment contains some of the same decisions used in Baron and Erev (2003), who investigate feedback-based individual decisions (see Table 8 for an overview). The treatments BHP, SHP, BHN, and SHN are almost identical to those in prior studies. The treatments BLP SLP, BLN, and SLN are similar and also shown in Table 8; however, the probabilities are slightly different thereby resulting in different expected payoffs. Therefore, drawing conclusions from a comparison of these results must be done with care.

The control or descriptive groups in prior studies received the information displayed in a typical table containing the outcomes and probabilities. In this study's experimental setting, the marbles in the urns are presented instead. Table 8 contains a comparison of the results. The comparison shows that under this different presentation format the amount of information, i.e., the number of marbles I present to the subjects, impacts the decision under risk with a known objective probability structure as well as under ambiguity. It is noteworthy that the subjects in the control treatment are also able to let the computer count the number of marbles. If they had done this, the framework would have been nearly identical to the treatments in prior studies since the subjects would have had the objectively presented information at hand. Interestingly, this is not done by the subjects.<sup>14</sup> One conceivable reason for this behavior might be that they feel comfortable with the presentation of probabilities and do not see added value in counting the number of marbles.

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<sup>14</sup> It was done only 17 times across all treatments and subjects.

**Table 8** Comparison of results with prior studies

	Option 1			Option 2			Choice 1	
	Prob.	Outc. <sup>a</sup>	Exp	Prob.	Outc. <sup>a</sup>	Exp	C/Des	A
BHP	0.85	4.00	3.40	1.00	3.00	3.00	7.69	32.61
SHP	0.85	4.00	3.40	1.00	3.00	3.00	53.85	41.30
Kahneman & Tversky	0.80	4,000	3,200	1.00	3,000	3,000	20	-
Barron & Erev	0.80	4.00	3.20	1.00	3.00	3.00	55	-
Hertwig et al.	0.80	4.00	3.20	1.00	3.00	3.00	36	-
BHN	0.85	-4.00	-3.40	1.00	-3.00	-3.00	92.31	60.87
SHN	0.85	-4.00	-3.40	1.00	-3.00	-3.00	76.92	54.35
Kahneman & Tversky	0.80	-	-	1.00	-	-	92	-
Barron & Erev	0.80	-4.00	-3.20	1.00	-3.00	-3.00	70	-
Hertwig et al.	0.80	-4.00	-3.20	1.00	-3.00	-3.00	72	-
BLP	0.10	4.00	0.40	0.25	3.00	0.75	15.38	23.33
SLP	0.10	4.00	0.40	0.25	3.00	0.75	23.08	16.13
Kahneman & Tversky	0.20	4,000	800	0.25	3,000	750	65	-
Barron & Erev	0.20	4.00	0.80	0.25	3.00	0.75	81	-
Hertwig et al.	0.20	4.00	0.80	0.25	3.00	0.75	64	-
BLN	0.10	-4.00	-0.40	0.25	-3.00	-0.75	84.62	88.71
SLN	0.10	-4.00	-0.40	0.25	-3.00	-0.75	76.92	80.00
Kahneman & Tversky	0.20	-	-800	0.25	-	-750	42	-

Notes: "C" denotes the control group which corresponds to the descriptive group in Hertwig et al. (2004), Barron and Erev (2003), and Kahneman and Tversky (1979). "A" denotes the treatment group. "Outc." denotes outcome.

<sup>a</sup> Outcome corresponds to a payment in Euro in this study. In Kahneman and Tversky (1979) outcome denotes Israeli pounds, but the experiment was in questionnaire form with hypothetical questions. In Barron and Erev (2003) and Hertwig et al. (2004) outcome denotes points, whereas one point corresponds to a payment of 0.01 Shekel or 0.02 US Dollar, respectively.

As can be seen in Table 8, I do not find the reflection effect as observed under the descriptive conditions in prior studies. In the low probability treatments, the reflection effect is observable in the opposite direction. While Kahneman and Tversky (1979) and other studies find that the majority of subjects, i.e., more than 50 percent, choose Option 1 for the positive payoffs and Option 2 for the negative ones, this study finds the subjects behavior to be the exact opposite. This is true irrespective of the size of the urn presented to the subjects. As already noted, the results should be interpreted with care because the probabilities are not exactly the same and consequently the expected payoff differs. The observed behavior would be in line with prior studies if it is assumed that the subjects decide according to the expected payoff. However, the subjects do not know the expected payoff or

the exact numbers of colored marbles because they do not count them<sup>15</sup>. Thus, it seems unlikely that the differences in probabilities and expected payoffs are the only drivers for the observed effects.

In addition, Table 8 shows the result of this study with regard to the treatment group which mirrors my findings for the control group and shows the reflection effect for treatments in the gain domain even more clearly. Keeping in mind that the subjects almost never uncover all the marbles and thus do not get to learn the objective probability structure, it appears even more unlikely that the differences in probabilities between this and prior studies cause the inversion of the reflection.

The findings indicate that the presentation format impacts individual decisions, at least for low probabilities. Furthermore, the subjects seem to feel comfortable with the presentation format in this study since they do not switch to a descriptive format by counting the marbles. Assuming that the standard descriptive format produces less biased decisions, the results of this study imply the following: First, that irrespective of whether the decision is made under risk or ambiguity, the subjects' decisions are biased, and second that the subjects are not aware of this bias because they do not switch the format. While many decisions are certainly made under conditions similar to a descriptive presentation format this does not apply for all decisions, especially those outside the laboratory. Decisions under presentation formats similar to the one chosen in this study might produce very different decision behavior.

## 6. CONCLUSION

This paper analyzes individual information acquisition and decisions under risk and ambiguity. The experimental design allows the subjects to endogenously and individually determine the degree of ambiguity prior to making a decision without financial costs or time constraints.

I observe that both risk aversion and ambiguity aversion are positively related to the amount of information that subjects acquire. The interaction coefficient between the risk aversion and ambiguity aversion variables is negative, which indicates that subjects make decisions based on less information if they are both risk and ambiguity-averse. I do not observe a gender effect on the sample size, but the results indicate that Openness and Agreeableness have explanatory power for the subjects' information acquisition beyond the measures for risk and ambiguity. Individuals for whom

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<sup>15</sup> I cannot rule out the possibility that they count the marbles manually; however, this seems very unlikely since they could count them by simply clicking on a button, which would have been documented by the program.

Agreeableness is more pronounced reduce the degree of ambiguity more than others and individuals for whom Openness is more pronounced acquire less information. In contrast to my prediction, conscientious subjects do *not* acquire more information.

With regard to the decisions, I find that the standard measures of risk and ambiguity aversion do not explain the decisions for four of the five heuristics incorporated in this study. I conclude that their explanatory power in a non-standard experimental situation is limited. I do not observe clear evidence of a gender effect with regard to the risk attitude. This is true considering the elicited measures using the standard procedures *and* the behavior observed in the main decision task with regard to the information acquisition and the decision itself according to the predictions of five different heuristics included in the study.

In contrast, it is the individual's personality traits, gender and decision type that turn out to have explanatory power for the decision. Decisions are best predicted by the dual heuristics Least Likely and Most Likely. The measure of Conscientiousness affects the subject's decision: The results indicate that conscientious subjects aim to minimize their potential loss.

The study documents a reflection effect, but finds that the effect is reversed for low probabilities compared to studies using a descriptive format for presenting the probability structure. This is the case for decisions under ambiguity as well as those under risk. Thus, the presentation format seems to cause a different decision behavior, at least for low probabilities. While many decisions are certainly made under conditions captured by the standard descriptive presentation format this does not apply for all decisions, especially those outside the laboratory. Decisions under presentation formats similar to the one chosen in this study might produce very different decision behavior.

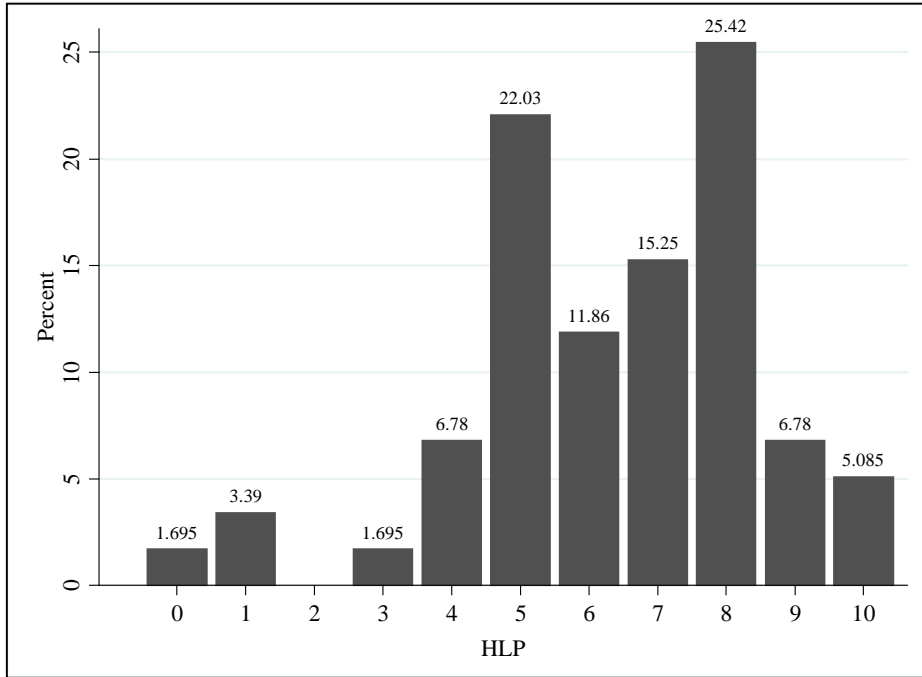
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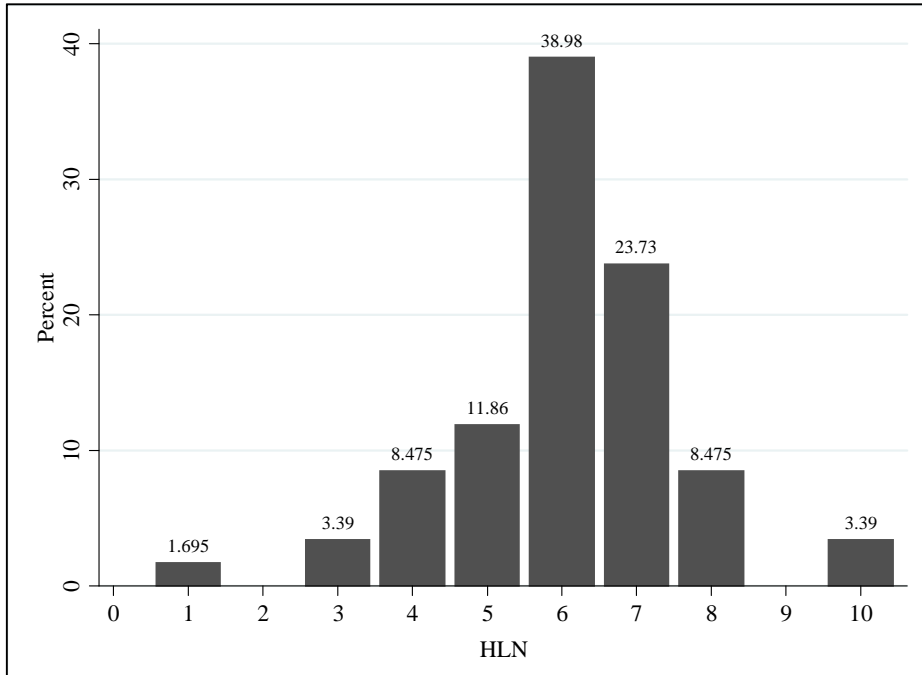
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**Appendix A. Results from Holt-Laury procedure**

**Figure 7** Results from Holt-Laury test procedure with positive payoffs



**Figure 8** Results from Holt-Laury test procedure with negative payoffs

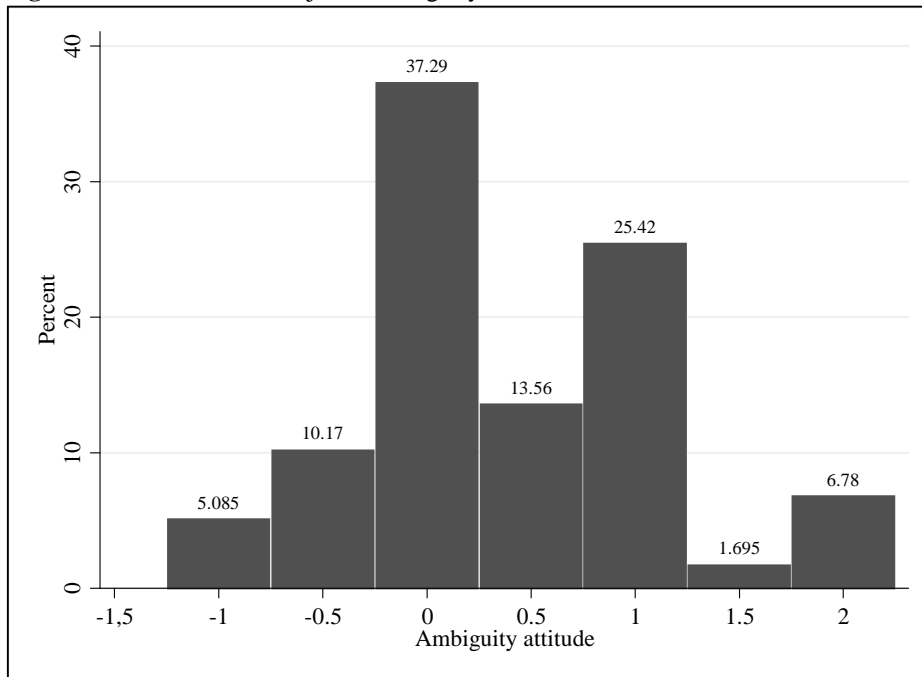


Notes: Figure 7 shows the percentage of subjects for the measures of the Holt-Laury test with positive payoffs. Figure 8 shows the percentage of subjects for the measures of the Holt-Laury test with negative payoffs.



**Appendix B. Results from the Halevy procedure**

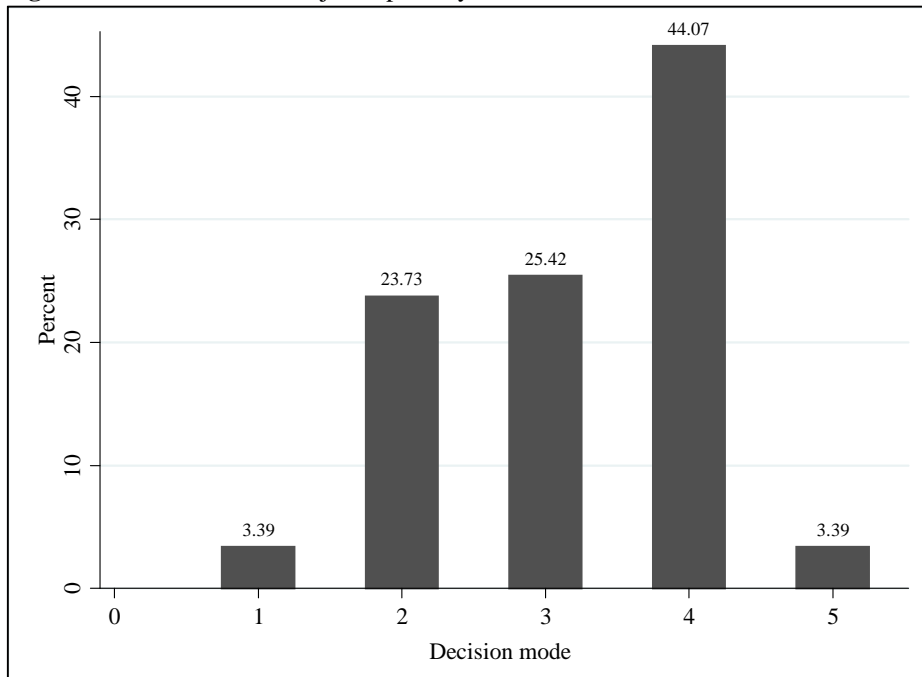
**Figure 9** Distribution of subjects' ambiguity aversion



Notes: Figure 9 shows the percentage of subjects for the reservation prices according to the Halevy test.

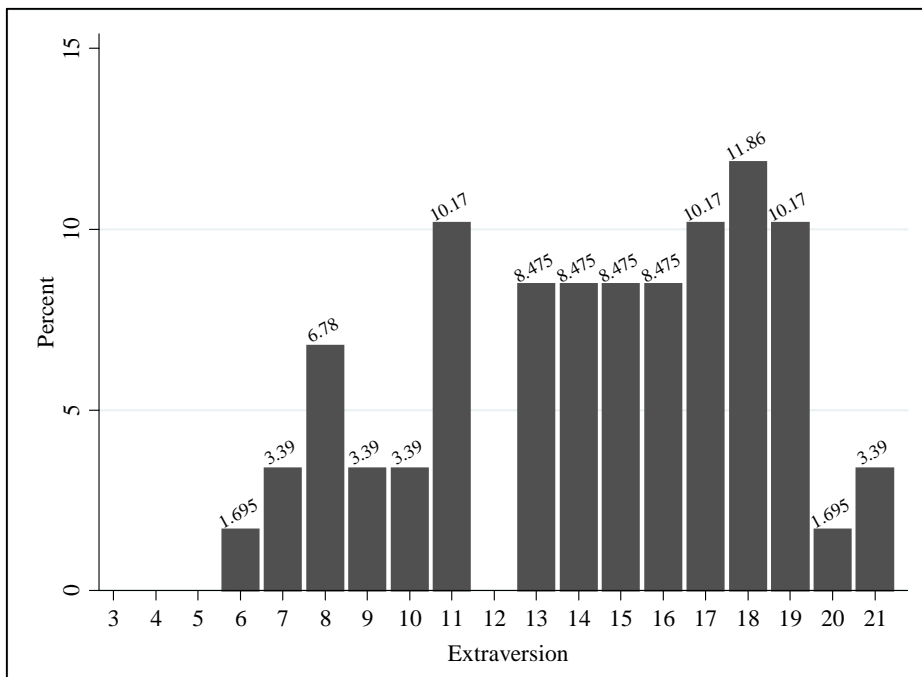
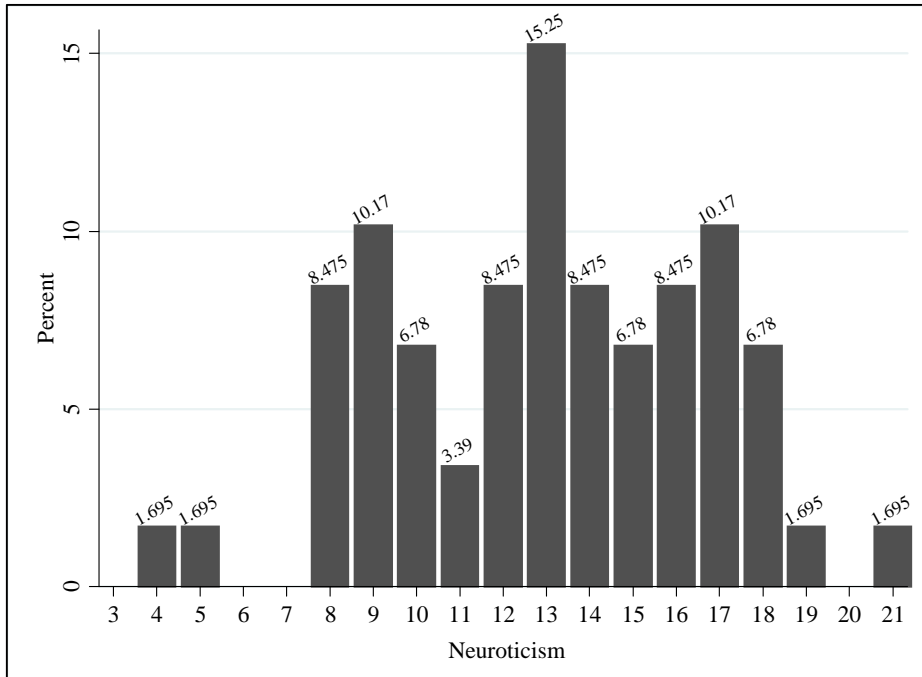
## Appendix C. Decision mode

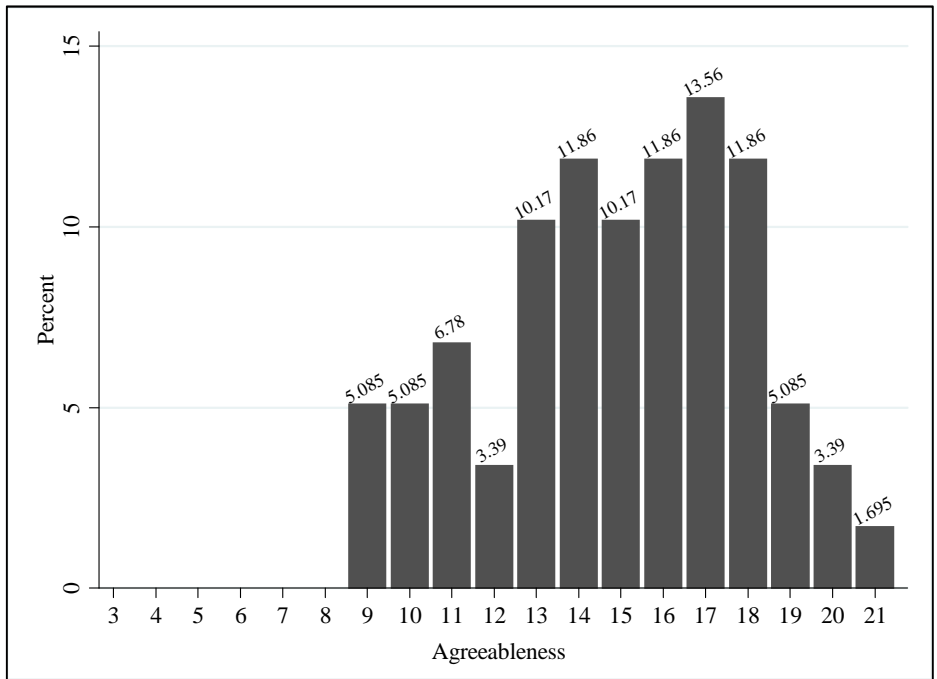
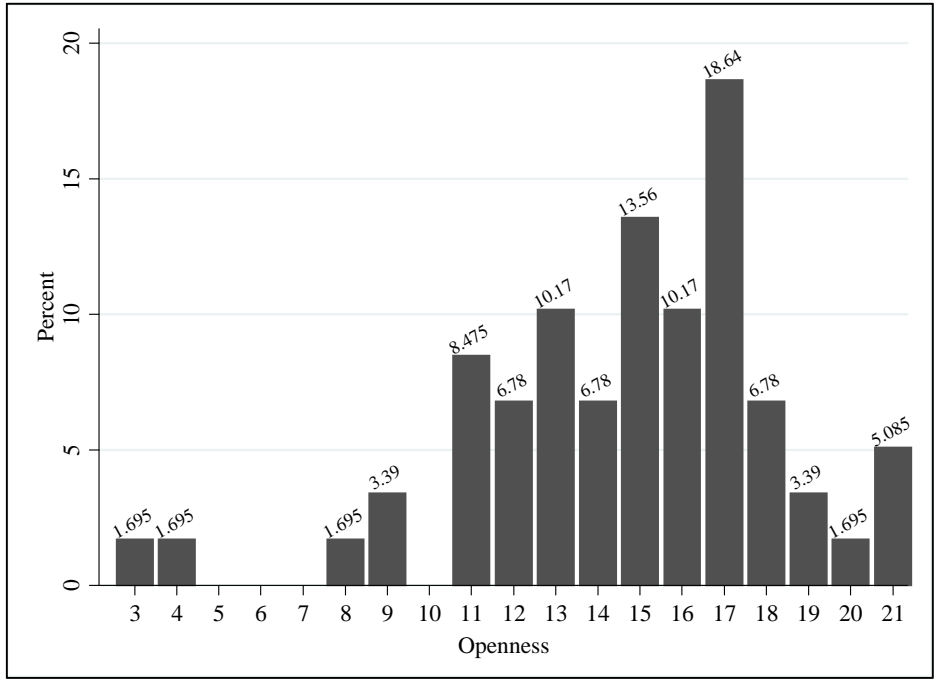
**Figure 10** Distribution of subjects' primary decision mode

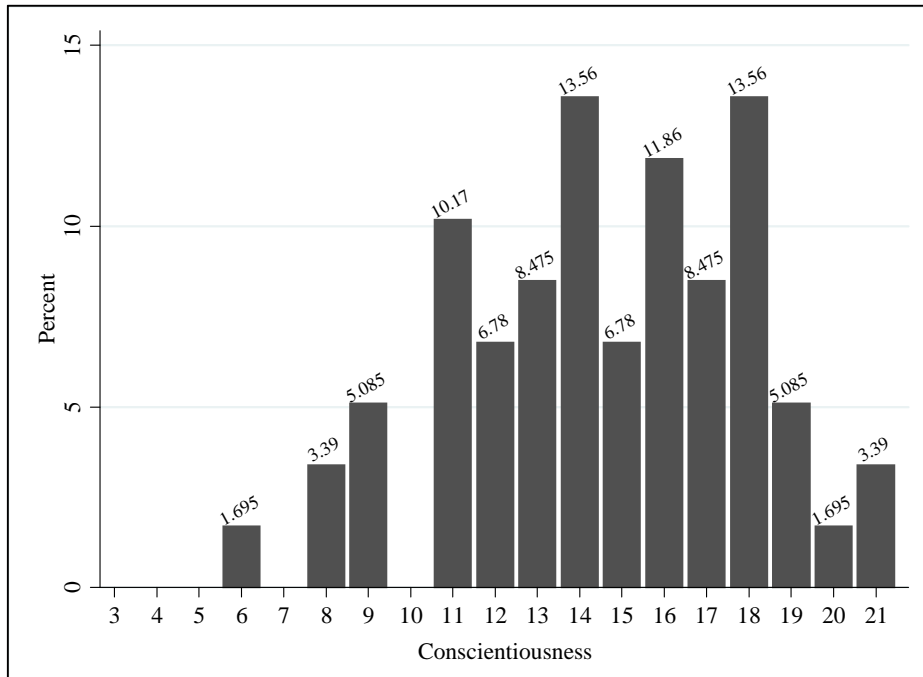


Notes: Figure 10 shows for each measure of decision mode the percentage of subjects according to the self-assessment question. “1” denotes “very intuitive” and “5” denotes “very deliberate”.

**Appendix D.** Aggregated points from responses to the “Big Five” questionnaire







Notes: The figures show for each personality trait the percentage of subjects who are assigned the respective number of total points. The total number of points ranges from 3 in case of total disagreement among all three items presented in the questionnaire to 21 in case of total agreement. The more points a subject responds in sum, the more the personality trait is pronounced.

**Appendix E. “Big Five” inventory**

**Big-Five-Inventory-Shortversion (BFI-S) following Gerlitz and Schupp (2005)**

The questionnaire contains a 15-item Likert scale considering the five personality traits Neuroticism, Extraversion, Openness, Agreeableness, and Conscientiousness. Answering is possible on a scale from “1” to “7”, where “1” means total disagreement and “7” total agreement.

**I see myself as someone who...**

	total disagreement	total agreement	
gets nervous easily	<input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/>		N
worries a lot	<input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/>		N
is relaxed, handles stress well	<input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/>		N-
is communicative	<input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/>		E
is outgoing, sociable	<input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/>		E
is reserved, quiet	<input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/>		E-
has an active imagination	<input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/>		O
is original, comes up with new ideas	<input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/>		O
Values artistic, aesthetic experiences	<input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/>		O
is considerate and kind to almost everyone	<input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/>		A
has a forgiving nature	<input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/>		A
is sometimes rude to others	<input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/>		A-
does things efficiently	<input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/>		C
does a thorough job	<input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/>		C
tends to be lazy	<input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/>		C-

Notes: “N” denotes Neuroticism, “E” denotes Extraversion, “O” denotes Openness, “A” denotes Agreeableness, and “C” denotes Conscientiousness. Statements were presented in a random order. The right column was not presented and assigns the corresponding personality trait to each statement. A minus indicates that the item contains a reverted statement. The questionnaire does not include a reverted statement for Openness.

## **Appendix F. Instructions**

### ***Instructions***

*Welcome to the experiment. From now on, please do not speak to the other participants of the experiment and use only those functions on the computer that are required for the experiment.*

*The purpose of this experiment is to examine different forms of decision-making behaviour; hence there are no right or wrong answers. You can earn money in this experiment. The amount paid depends on your own decisions and chance according to the rules on the following pages.*

*The data from the experiment are made anonymous and cannot be associated with the participants. Both during and after the experiment, neither the other participants nor the conductors of the experiment will come to know which decisions you made and how much you earned.*

*You receive an amount of 4.00 Euro for showing up. This amount will be added to the payoff obtained in the experiment.*

### **Procedure**

The experiment consists of several parts that are relevant to the payment. These parts will be explained on the following pages. After the experiments, please answer a short questionnaire containing questions about yourself.

### **Payout**

Your total payoff at the end of the experiment is the sum of your profits and losses from all parts of the experiment plus the 4.00 Euro for showing up. All in all, you can make no loss. After you have filled in the short questionnaire, you will be called out one by one. Please bring the small card with your number and the completed and signed receipt to the payout. The payment will be conducted anonymously and in private.

## Part 1

### Task

In Part 1 of the experiment you have to choose between two urns, out of which the computer will draw a marble. The urns contain red and blue marbles. You will see the urns depicted on your screen.

The boxes or buttons are equivalent to one marble. The buttons conceal the colour of the marbles, which are randomly distributed by the computer. If you click the button to learn more about the composition of the urn, the button will vanish and the colour of the marble underneath will become visible.

Below each urn, there is a button saying “count marbles”. Click this button in order to make the computer count the number of revealed red and blue marbles. If you reveal more marbles after the counting, you will have to click the button again in order to learn about the current number of revealed red and blue marbles.

You can take as long as you want for your decision. You can reveal as many marbles as you wish by clicking on them. However, if you do not want to, you do not have to reveal any marbles at all. The payoffs of the urns can be positive or negative, i.e. there are also decisions that result in a loss. The possible payoffs are explained above each urn.

You decide from which urn the marble will be drawn!

### Example

**URNE 1**      AUSZAHLUNG: **Blau: 4 €**    **Rot: 0 €**

**Payoffs, if you draw a blue marble, you receive 4 Euro, if you draw a red marble you receive 0 Euro**

**Marbles in the urn, concealed by buttons**

**Button to count the marbles**

**Number of the revealed red and blue marbles in the urn**

Kugeln zählen!

Blaue Kugeln: 1  
Rote Kugeln: 7

### Payout

At the end of the experiment, one of the pairs of urns will be chosen by the computer; all of the pairs are chosen with the same probability. The computer will randomly draw a marble from the urn you have chosen before from this pair, according to the relation of the probabilities of the marbles in that urn. You will then receive the gain or loss from this drawing as a payoff in Euro.



## **Part 2**

### **Task**

In the second part of the experiment, there are two different urns. Each of these urns contains 10 marbles, some of which are red and some of which are blue. Your first task is to predict the colour of the marble the computer will draw for each urn. The proportion of the marbles' colours varies between the two urns. You win if the colour you predicted is drawn.

But you also have the possibility to do without the drawing from the urns and receive a safe amount by selling the drawing to the computer. In order to do this, you have to tell the lowest amount between 0.00 Euro and 6.00 Euro that you would accept for selling the bet.

- The computer generates a random offer. If the offer is below the price you mentioned, it was not possible to sell the drawing, hence the drawing takes place and determines your payoff.
- If the offer is above the price you mentioned, you successfully sold the drawing to the computer and receive the offer from the computer. No marbles will be drawn from the urns.

### **Payout**

One of the two urns will be chosen for the payout. The computer randomly generates an offer between 0.00 Euro and 6.00 Euro. If this is above the price you named, you receive the offer from the computer. If the computer's offer is below the price you named, the drawn colour will determine your payoff. A marble will be drawn randomly from the urn.

- If you predicted the colour correctly, you receive 6.00 Euro.
- If you did not predict the colour correctly, you receive 0.00 Euro.

### **Part 3 & Part 4**

#### **Task**

In the parts 3 and 4 you have to decide between two lotteries (X and Y) ten times. In each lottery, you can win one of two amounts of money (Part 3) or lose one of two amounts of money (Part 4). The procedure is the same in both parts.

The probabilities of winning or losing the prizes are different for each decision.

#### **Example**

<b>Lottery X</b>		<b>I choose X</b>	<b>I choose Y</b>	<b>Lottery Y</b>	
3/10, 2.00 €	7/10, 1.60 €	€	€	3/10, 3.85 €	7/10, 0.10 €
...	...	€	€	...	...

Each lottery has two possible results, which have certain possibilities. The result is determined by drawing a random number. In the example above you can win a price of 2.00 Euro with a probability of 3/10 and a price of 1.60 Euro with a probability of 7/10 in lottery X. In lottery Y you can win a price of 3.85 Euro with a probability of 3/10 and a price of 0.10 Euro with a probability of 7/10. Please make your choice for all the ten lotteries. After that you can confirm the computer screen with the "O.K." button.

#### **Payout**

At the end of the experiment, one of the ten lottery pairs from part 4 and one of the pairs from part 5 will be chosen. Each of the pairs has the same probability of 1/10. The lottery (X or Y) of those chosen pairs that you have decided for before will be played. As a payoff from part 4 and part 5 you receive the gain or loss that was randomly chosen in the chosen lotteries.